| | ACTION | LEAD AGENCY | OTHER AGENCIES |
|-------|--|------------------|---|
| | ACTION ISAFE BEHAVIOURS | | |
| 14 | Deliver behaviour change and training interventions, with a focus on improving the riding and driving behaviour of those that pose the greatest risk | City Corporation | |
| 14.1 | The Corporation will investigate the potential to strengthen the FORS requirements, including a condition that drivers have Safer Urban Driving training or on-cycle / immersive training | City Corporation | |
| 14.2 | The City Corporation will collaborate with TfL and other authorities to help inform national standards, including the design (and database) of Compulsory Basic Training for new and novice powered two-wheeler riders, compulsory requirement for Safer Urban Driving in Driver Certificate of Professional Competence (CPC) etc | City Corporation | Transport for London |
| 14.3 | The Corporation will engage with TfL to inform and apply their courier and professional powered two-wheeler engagement in the City and help develop an industry standard for rider training and safe riding practices | City Corporation | Transport for London |
| 14.4 | TfL's Taxi and Private Hire team, as the licencing authority and regulator of these drivers have the duty to apply standards to reduce risk, and the Corporation will work with TfL to encourage them to strengthen safety requirements where possible, e.g. driver safety training, police incident reporting, Disclosure and Barring Service (DBS) check frequency etc | City Corporation | Transport for London |
| 14.5 | Distraction of taxi and private-hire drivers, particularly through app-based operation is a particular risk to themselves, their passengers and all other road users, and the Corporation will encourage TfL to investigate options to reduce this risk. | City Corporation | Transport for London |
| 14.6 | The Corporation and partners will support TfL with insight, data and expertise to advise on bus driver training initiatives relevant to the City | City Corporation | Transport for London |
| 14.7 | The City Corporation and City Police will support and amplify the campaigns, communications and behaviour change activity of TfL, the DfT and other agencies, for example campaigns to promote awareness of the Highway Code changes | City Corporation | Transport for London Department for Transport |
| 14.8 | Enhanced engagement through the Active City Network (ACN), business improvement districts (BIDs) and other business channels will support and amplify messaging to commuter powered two wheeler riders, to promote safe, considerate and risk aware riding | City Corporation | |
| 14.9 | Training opportunities will be promoted to e-scooter users to ensure that they ride in a way that minimises risk to people walking, along with all users of the streets | City Corporation | City Police |
| 14.10 | Cyclist training will be promoted through business and resident channels so that people cycling know to ride calmly and in a way that anticipates the behaviour of other people walking, cycling and riding or driving motor vehicles | City Corporation | |
| 14.11 | Further research on the patterns and origins of conflict between people walking and cycling will help to understand and inform initiatives to help prevent further injuries from occurring. | City Corporation | |

| ſ | 15 | The City Police Roads Policing Unit will take an intelligence led and highly-visible approach to tackling unsafe and illegal behaviour on the City's streets. | City Police | |
|---|-------|--|------------------|---|
| Ī | 15.1 | Using intelligence and evidence from casualty data and other sources, the City Police will deliver targeted enforcement of dangerous and reckless driving and riding, including using unmarked police vehicles | City Police | |
| | 15.2 | Specific locations and times for bursts of high visibility enforcement will be informed by insight from the City's Vision Zero Collision Data Dashboard. | City Police | City Corporation |
| | 15.3 | The City Police will broaden their enforcement and engagement to include anti-social and road danger offences e.g. cyclist close pass, careless and dangerous driving, riding cycles on the pavement and not obeying traffic signals, to tackle instances of riding and driving that present danger and negatively impact perceived safety | City Police | |
| | 15.4 | The City Police and the City Corporation will do more to raise awareness of driving offences and criminal justice outcomes | City Police | City Corporation |
| | 15.5 | The Police will target high-risk riders of powered two wheelers, including those that are uninsured, with enforcement measures, and the criminal justice outcomes will be regularly reported | City Police | |
| | 15.6 | Unsafe, reckless and irresponsible cycling in the City, such as red-light jumping will be addressed through officers stopping, engaging and potentially arresting those responsible | City Police | |
| | 15.7 | Continue to identify and target dangerous and illegal behaviours, including riding on the pavement. | City Police | |
| | 15.8 | Vision Zero ambassadors amongst the business community will help to act as exemplars of road danger reduction e.g. raising awareness of the societal imperative to achieve Vision Zero, promoting driver training in their supply chain etc | City Corporation | |
| | 15.9 | The City Corporation and Police will also work together, and with Business Improvement Districts to develop and implement Business Community Roadwatch events | City Police | City Corporation |
| | 16 | A range of training, marketing and communications campaigns will help empower, educate and upskill people walking, riding cycles and motorcycles, to help prevent them from being injured on the City's streets | City Corporation | |
| | 16.1 | The City Corporation and Police will support and amplify TfL's campaigns and marketing activity, along with the DfT's Think! campaigns through its own channels | City Corporation | Transport for London Department for Transport |
| | 16.2 | The City Corporation will provide and promote free cycle training for people who live, work and study in the City, working closely with City businesses to offer this training in a convenient and easily accessible way | City Corporation | Debarement for Transport |
| | 16.3 | The City Corporation will develop a cycling code of practice that will be shared with the business community through the Active City Network, to distribute through cycle user groups - promoting good standard of cycling behaviour | City Corporation | City Police |
| | 16.4 | The City Corporation will raise awareness of the 1-2-1 Motorcycle Skills training course through its communication channels with City businesses | City Corporation | City Police |
| | 16.5 | The Beyond CBT: Skills for Delivery Riders course is aimed specifically at delivery riders and again the Corporation will investigate ways in which to promote the course to professional riders, including through supply chain and procurement practices | City Corporation | |
| | 16.6 | The City Corporation and partners will support TfL in its efforts to lobby for an improvement and update to the CBT syllabus and ensure it instils the necessary skills and safety awareness for modern urban riders | City Corporation | Transport for London Department for Transport |
| | 16.7 | The City Corporation and partners will continue to explore opportunities to promote the uptake of FORS motorcycle fleet accreditation as part of procurement contracts | City Corporation | |
| | 16.8 | Virtual reality (VR) Exchanging Places events that allows people to experience the blind spot from the driver's seat of an HGV will continue to be run in the City to ensure people walking and cycling take care near these large vehicles. | City Police | |
| | 16.9 | The City Corporation and partners will engage with people walking, cycling or riding motorcycles in the City to understand their concerns and perceptions and then use the findings to tailor the existing training and campaign offer. | City Corporation | Transport for London |
| | 16.10 | The City Corporation will continue to promote and encourage schools to work towards STARS accreditation | City Corporation | |